# IMPROVED BOUNDS FOR THE VARIANCE OF THE BUSY PERIOD OF THE $M/G/\infty$ QUEUE

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## Abstract

Bounds obtained by Ramalhoto [1] for the variance of the busy period of an  $M/G/\infty$  queue are improved.

LOWER AND UPPER BOUNDS

Ramalhoto [1] obtained bounds for the variance of the busy period (BP) of an  $M/G/\infty$  queue in terms of the Poisson parameter  $\lambda$ , the mean ( $\alpha$ ) and the variance ( $\sigma_s^2$ ) of the service-time distribution  $G(\cdot)$  where  $\alpha$  and  $\sigma_s^2$  are finite. These bounds are improved in the present note.

### 1. Notation and definitions

Let 
$$\rho = \lambda \alpha$$
,  $\alpha^2 \gamma_s^2 = \sigma_s^2$  and  $U(t) = \int_t^\infty [1 - G(x)] dx$ . Then  $U(0) = \alpha$  and  
 $2\int_0^\infty U(t) dt = 2\int_0^\infty t(1 - G(t)) dt = \alpha^2(\gamma_s^2 + 1).$ 

Further, let T be a random variable having p.d.f.

$$f(t) = 2t(1 - G(t))/\alpha^2(\gamma_s^2 + 1) \qquad t \ge 0$$
  
= 0 otherwise.

The expression for the variance of BP as given in Ramalhoto [1] can be written as

(1) 
$$\operatorname{Var}(\mathrm{BP}) = \lambda^{-2} \{ \exp(\rho) [\rho^2 (\gamma_s^2 + 1) E(\exp \lambda U(T))] - (\exp(\rho) - 1)^2 \}.$$

We shall first prove the following lemma.

Lemma. Let  $a_n = E[U(T)]^n$  and  $a_n/b_n = \alpha^n/[(n+1)(n+2)]$ . Then for any positive integer n,

(i) 
$$2\int_0^\infty U^n(t) dt = n\alpha (\gamma_s^2 + 1)a_{n-1}$$

(ii)  $2(\gamma_s^2 + 1)^{-1} \leq b_n \leq 2.$ 

*Proof.* (i) is proved by integration by parts.  $U(t) \ge \max[0, (\alpha - t)]$ . Therefore, using

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(i), we get the left-hand side of (ii). Further,  $U(t) \leq \alpha - t(1 - G(t))$ . Multiplying throughout by  $U^{n}(t)$  and integrating with respect to t over  $R^{+}$ , then using (i) we get  $(n+2)a_{n} \leq n\alpha a_{n-1}$ , i.e.  $b_{n} \leq b_{n-1}$  for all positive integer n. Therefore,  $b_{n} \leq b_{0} = 2$ .

#### 2. Lower and upper bounds for Var (BP)

Proposition. 
$$L_1(\lambda^{-2}, \rho, \gamma_s^2) \leq \text{Var} [BP] \leq U_1(\lambda^{-2}, \rho, \gamma_s^2)$$
 where  
 $L_1(\lambda^{-2}, \rho, \gamma_s^2) = \lambda^{-2} \{\max [(\exp (2\rho) + \exp (\rho)\rho^2 \gamma_s^2 - 2\rho \exp (\rho) - 1), 0]\},$   
 $U_1(\lambda^{-2}, \rho, \gamma_s^2) = \lambda^{-2} \{2 \exp (\rho)(\gamma_s^2 + 1)(\exp (\rho) - 1 - \rho) - (\exp (\rho) - 1)^2\}.$ 

*Proof.* Since exp  $[\lambda U(T)]$  is a bounded random variable, therefore,

$$E[\exp \lambda U(T)] = 1 + \sum_{n=1}^{\infty} \frac{\lambda^n a_n}{n!}$$
$$= 1 + \sum_{n=1}^{\infty} \frac{\rho^n b_n}{n+2!}$$

Hence using (ii)

$$1 + 2\rho^{-2}(1 + \gamma_s^2)^{-1}\left(\exp(\rho) - 1 - \rho - \frac{\rho^2}{2}\right) \leq E[\exp \lambda U(T)] \leq 2\rho^{-2}(\exp(\rho) - 1 - \rho).$$

Substituting this in (1), the proposition is proved.

## Acknowledgement

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# Reference

RAMALHOTO, M. F. (1984) Bounds for the variance of the busy period of the  $M/G/\infty$  queue. Adv. Appl. Prob. 16, 929-932.