

SOME USEFUL SOURCES

Some Useful Sources

Wojciech Gędek and Maria Theiss 

University of Warsaw, Warszawa, Poland

Corresponding author: Wojciech Gędek; Email: w.gedek@uw.edu.pl

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Abstract

The following list contains research sources relevant to the topics explored in the themed section. These include handbooks on trust in social policy, studies on institutional sources of trust in welfare, and works examining user trust in social work and frontline workers.

Keywords: trust; user trust; welfare state; frontline workers

Relevant handbooks on trust

- Bachmann, R., & Zaheer, A. (Eds.). (2006). *The handbook of trust research*. Edward Elgar Publishing.
- Zmerli, S., & van der Meer, T. W. (Eds.). (2017). *Handbook on political trust*. Edward Elgar Publishing.
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Institutional sources of trust in welfare

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User trust in social work and encounters with frontline workers

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- Lundahl, B., McDonald, C., & Vanderloo, M. (2020). Service users' perspectives of child welfare services. A systematic review using the practice model as a guide. *Journal of Public Child Welfare*, 14(2), 174–191.

Selected EU-funded research projects on trust

- Enlightened Trust:** An examination of trust and distrust in governance – conditions, effects and remedies (EnTrust). (2024). Horizon 2020 Framework Programme. Available at <https://entrust-project.eu/> (accessed 31 August 2025).
- Policy, Expertise, and Trust in Action (PERITIA).** (2023). Horizon 2020 Framework Programme. Available at <http://www.peritia-trust.eu/> (accessed 31 August 2025).
- Trust in European Democracies (TRUEDEM).** (2025). Horizon Europe Programme. Available at <https://www.truedem.eu/> (accessed 31 August 2025).
- Trust in Governance and Regulation in Europe (TiGRE).** (2023). Horizon 2020 Framework Programme. Available at <https://www.tigre-project.eu/> (accessed 31 August 2025).